

# NCH update report



Time:

Date: September 2018

Presented by: Kristian Murden & Nicky Jarvis

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Improvement works continue across the City replacing kitchens, bathrooms, windows and doors when they are due for renewal through a planned programme of works. A number of roofs are being replaced in the Aspley area including rebuild of chimney stacks.</p> <p>Surveys for stock condition, structural and energy performance carry on across the City.</p> <p>Orchard Court is due Grander Designs improvement work this financial year, a start date is to be confirmed.</p>	Information
2	Area Regeneration and Environmental Issues	<p>The Lindfield boundary improvements project is nearing its final phase. We are currently agreeing the funding with Councillors and this is likely to be</p>	Decision

		<p>approved at Septembers Area Committee. The work will then be programmed in in line with our programme.</p> <p>We have approved phase three of the fencing improvements to Denewood Crescent and an initial phase of fencing improvements to Crammond Close. We identified that the existing stock adjacent to the new build stock look tired and currently have no front boundary fencing. We aim to deliver works to ten properties initially and then hope to roll this out further across the estate.</p> <p>The Decent Neighbourhoods team are currently looking at a final phase at Ashwell Gardens to complete the regeneration that has already been undertaken to this estate. .</p>	
3	Key messages from Tenant & Leaseholder Involvement	<p><b><u>NCH Fun Day</u></b>  A fun and free event bringing all NCH residents together and showcasing NCH services and those of partners and stakeholders – 1500 residents attended last year. This year, it's on Saturday 15 September, 12 noon to 4pm, Bulwell Academy, and you're invited!</p> <p><b><u>Tenant and Leaseholder Awards 2019</u></b></p> <p>Nominations for the 2019 awards are now open, and you can make a nomination until Friday 30 November, online, by email at <a href="mailto:involved@nottinghamcityhomes.org.uk">involved@nottinghamcityhomes.org.uk</a> or telephone on <b>0115 746 9100</b>.</p> <p><b><u>Become a Street and Block Champion</u></b></p> <p>We have over 90 Street and Block Champions helping to make their neighbourhood a better place to live by being a champion for their street or block – but we want to have many more!</p>	X

Our Street and Block Champions Handbook has now been published – it's been written to support our fantastic army of street and block champions across the city, and is a compendium of useful information that they may find helpful.

Find out more by visiting the website or calling the Tenant and Leaseholder Involvement Team 0115 7469100

<http://www.nottinghamcityhomes.org.uk/get-involved/help-improve-your-neighbourhood/love-my-place/>

### **Tenant Academy**

NCH residents can take part in a wide variety of FREE training courses through Nottingham City Homes' Tenant Academy. Contact 0115 74 69100 or email [involved@nottinghamcityhomes.org.uk](mailto:involved@nottinghamcityhomes.org.uk) to request the latest copy of the prospectus.

A number of courses can also be booked online at

<http://nchtenantacademy.eventbrite.com/>

### **Upcoming courses include:**

- Medicinal Garden Club, Bulwell Forest Gardens, 4 and 18 August, 1, 15 and 29 September, [bookable online](#)
- Women in Construction taster workshops, Harvey Road, Bilborough, 28 August, 9.30am to 2.30pm, [bookable online](#)
- Money Management, NCHA, 05/09/2018, [bookable online](#)
- Emergency First Aid, Dunkirk Community Centre, 19/09/2018, [bookable online](#)
- Speaking with Confidence, 10 Oct, [bookable online](#)

		<ul style="list-style-type: none"> <li>• Practical DIY skills 12 October, <a href="#">bookable online</a></li> <li>• Surplus cook and eat lessons, date in October to be confirmed, Bulwell</li> <li>• Food safety level 2, 27 November, <a href="#">bookable online</a></li> </ul> <p><b><u>Just Grow</u></b>  Just Grow is a brand new community gardening initiative taking place across the city this summer.  With Garden Clubs, cooking classes and Grow, cook and eat sessions taking place in Bulwell, Clifton and Bobbersmill there is plenty on offer. Although primarily open to NCH residents, non NCH residents can also attend so get growing!</p> <p><b><u>Love Strelley</u></b>  Planning is soon to begin for the Love Strelley event. The purpose of the event is to welcome new tenants who will soon move into the new build properties at the Strelley Court development site. The event will be an opportunity to bring new tenants together and information on a wide range of services will be on hand along with fun and engaging activities for the residents to enjoy. The Love Strelley Event will be held first week of October and a date for the event will be set soon.</p>	
4	Tenant and Residents Associations updates	<p><b>BELSATRA</b> – The group meet fortnightly with the next meeting taking place on 14<sup>th</sup> August 2018 at 6pm.</p> <p><b>DADTRA</b> – The TLI Team are currently trying to find the TRA group a new base.</p>	X

		<p><b>New Whitemoor</b> - The group meet bi monthly, last Tuesday of the month, at Naburn Court Whitemoor Avenue with next meeting on 25 September 2018 at 6:30 pm The AGM meeting took place on 24 July 2018</p> <p><b>Broxtowe Community Club</b> - The group meet every 4-6 weeks fortnightly at the Hope Centre with the next meeting taking place on 15<sup>th</sup> August at 4 pm.</p> <p>All the groups will continue to work with local councillors, Police and Nottingham City Homes to address issues of concern in their area.</p>	
5	Area Performance Figures	See attached Report	X
6	Good news stories & positive publicity	<p><b><u>UK's Landlord of the year!</u></b></p> <p><b>Message from Nick Murphy</b> - We're delighted to have been named the UK Housing Awards' landlord of the Year. The award is testament to our commitment to working with partners such as yourselves to improve the quality of life for our residents, and we look forward to continuing to work with you in the future to deliver more great outcomes for our residents and for Nottingham.</p> <p>This is a huge honour – and one that's only happened because we put our residents at the heart of what we do. We believe in the value of social housing, and we know what having a decent home means to our residents. Thank you to all our residents. We couldn't be the Landlord of the Year without you. And an especially big thank you to all our Street and Block champions, tenant representatives on our Board and panels, ACE inspectors and all of you involved in Tenant and Resident Associations.</p>	X

To celebrate we held a celebratory afternoon tea part at the Council House on Tuesday 14<sup>th</sup> August to say a massive thank you for all our residents.

**Winner of National TPAS Award for Excellence in Tenancy Engagement**

We are very proud to have won the 2018 National TPAS Award for Excellence in Tenancy Engagement.

This award is dedicated to all our wonderful resident and volunteers who work hard to make our estates and neighbourhoods better place to live

**Big Spring Clean**

On 14<sup>th</sup> June NCH NCC undertook a mammoth “Big Spring Clean” of Lindfield Road on the Broxtowe Estate. City Services and NCH caretakers really excelled themselves on the day. We had vans, trucks and bin Lorries driving along Lindfield Road picking up the items.

Overall the estimate is 31.9 tonnes! This is the weight of just over 2.5 double decker buses. The street clearance did not end until after 4.00pm but we collected everything that was placed out. It is hoped this will have an impact on what could have been potential fly-tipping over the summer months.

Frinton Road Pocket Park has been awarded National Green Flag status for 2018 which is testament to the hard work of Kate Rand and also the volunteers who she has worked with.

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